

## Retaining current professionals in the sector

### Facts & figures



### Total number of employees in ambulance care



In 2019, there were 6.353 employees working in the ambulance care sector, this representing total employment of 5.687 fte.

6.353

#### Intake 2019



The largest percentage of new employees were ambulance nurses (28%), followed by ambulance drivers (22%)

11,5%

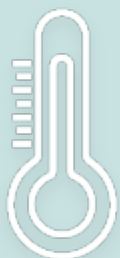
#### Outflow 2019



Approximately 11% of employees who left the profession did so because of reaching the retirement age or taking early retirement. Personnel who leave the ambulance care segment often remain working in the care sector, either with the Regional Ambulance Service (RAV) or another care institution.

7,6%

#### Sickness absence



In 2019 the national average sickness absence percentage within the ambulance care segment was 5.1%

5,1%

#### New disability claims



In 2019, 0.1% of ambulance care professionals filed new disability claims under the WIA (Work and Income (Capacity for Work) Act).

0,1%

### Work experience of employees in ambulance care

RAVs conduct frequent surveys of the work experience among ambulance employees. Nine ambulance organisations participated in 2019, and the response rate was 69.9%. The agency carrying out the survey, Effectory, is able to compare the results from the ambulance segment with the results from the Acute Urgent Care segment and the healthcare sector as a whole. The ambulance care segment scored lower on four of the seven subjects than the healthcare sector as a whole, but scored higher on all areas than the Acute Urgent Care sector.

#### Enthusiasm



7,9

#### Turnover-resistant



7,6

#### Engagement



7,1

#### Vitality



7,8

#### Satisfaction



7,1

#### Work pressure



70,6%  
scores work  
pressure good